

COMMUNITY SERVICES WORKER – RESIDENTIAL PROGRAMS

WHOS (WE HELP OURSELVES) – LILYFIELD – OSTAR & RTOD

Full-time and part-time positions available

WHOS (We Help Ourselves) provides a range of alcohol and other drug (AOD) treatment programs in NSW and Queensland. Information on WHOS' services can be found at www.whos.com.au. Our Lilyfield campus includes two residential services for clients on opioid substitution treatment (OST):

- **OSTAR** (Opioid Substitution to Abstinence Residential) – for individuals whose goal is OST reduction.
- **RTOD** (Residential Treatment for Opioid Dependence) – for individuals whose goal is OST stabilisation.

Both OSTAR & RTOD are residential treatment services based on the Therapeutic Community model (where the residents themselves, through self-help and mutual support, are the catalysts for personal change).

WHOS is looking for full-time and part-time Community Services Workers to join our OST residential programs. The roles involve:

- a) assessment, referral, and education,
- b) supervising and supporting clients in a residential setting,
- c) implementing a structured daily program (which includes facilitating groups),
- d) conducting therapeutic interventions.

To be considered, applicants **MUST**:

- **submit a copy of their resume,**
- **provide a cover letter that respond to the selection criteria below, and**
- **indicate their preferences for full-time or part-time roles.**

Contact the Manager for more information about these roles (nick.gouliaditis@whos.com.au) – 02 8572 7461.

Essential Criteria:

1. Certificate IV or Diploma or higher in community services, AOD, mental health (or similar).
2. Experience working with clients that have AOD use disorders and/or associated issues.
3. Knowledge and understanding of harm reduction strategies.
4. Ability to work a rotating roster – day, evening/overnight, and weekend shifts – as required.

Desirable Criteria:

5. Experience in facilitating groups.
6. Experience in residential treatment centres.
7. Knowledge of opioid treatment programs.
8. Full driver's licence.

Remuneration:

- Remuneration - SCHADS Award Level 4
- Salary packaging is available

Aboriginal and Torres Strait Islander people are encouraged to apply. Please note applicants must also have the right to work in Australia and be willing to provide a current National Police Clearance Check.

Please forward your application addressing the position criteria, and your resume, to the Manager of OSTAR & RTOD (nick.gouliaditis@whos.com.au).

Applications close: 11 July 2025